

Special Open Door Forum:

Quality Standards for Suppliers of Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) and Other Items and Services

Monday, September 26, 2005

4:00 PM – 5:30 PM (Eastern Time)

On September 26, 2005 the Centers for Medicare & Medicaid Services (CMS) will be hosting a Special Open Door Forum to share a draft proposal regarding the implementation of quality standards for Medicare suppliers of DMEPOS and other items and services.

Section 1834(a)(20) of the Act added by section 302(a)(1) of the Medicare Modernization Act 2003 (MMA) requires the Secretary to establish and implement quality standards for suppliers of DMEPOS. Suppliers will be required to comply with these quality standards in order to furnish any item or service for which payment is made under Medicare Part B and to receive and retain a supplier billing number.

CMS and its contractor, Abt Associates will provide an overview of the proposed quality standards. The proposed quality standards include two sections:

- Section One: Business Standards that apply to all suppliers and focus on standards for administration, financial management, human resource management, management of beneficiary services, performance management, equipment and safety, beneficiary rights and ethics, and information management.
- Section Two: Product Specific Service Requirements that focus on the product specialization of the supplier and provide details of supplier service standards. These details pertain to requirements for inspection, delivery/set-up, education/training to beneficiaries, and follow-up.

The draft proposal of Abt Associates recommendations will be posted on the Medicare competitive acquisition website (<http://www.cms.hhs.gov/suppliers/dmepos/compbid/default.asp>) on or about September 22, 2005.

This forum will be held as a live teleconference with CMS leadership, policy specialists, and the CMS contractor, Abt Associates. We hope that you can participate in this forum, and share your thoughts and ideas regarding this project. Both CMS and our contractor will try to respond to individual questions and concerns, and allow for a dialogue that should be useful to both the agency and the various health care stakeholders participating in the forum.

Open Door Participation Instructions:

(To participate by phone):

Dial: 1-800-837-1935 & Reference Conference ID: 8914408

Persons participating by phone are not required to RSVP.

Note: TTY Communications Relay Services are available for the Hearing Impaired.

For TTY services dial 7-1-1 or 1-800-855-2880 and for Internet Relay services click here

<http://www.consumer.att.com/relay/which/index.html>.

A Relay Communications Assistant will help you.